



"I am the light of the world.
Whoever follows me
will never walk in darkness,
but will have the light of life."
- John 8:12

Bethesda
HEALTH CLINIC

FY 2021 ANNUAL REPORT



**“ I have come
that they may
have life, and
that they may
have it more
abundantly.”**

– John 10:10

CONNIE REEVES
Bethesda Health Clinic Patient

A NOTE FROM DR. JOHN



Dear Partners and Friends,

God continues to work in the lives of our patients and within the walls of Bethesda Health Clinic.

For the past 19 years Bethesda has provided a medical home for hard-working East Texans who would otherwise be without healthcare. Fiscal year 2021 brought more patients and more resources through specialty doctors.

Because of the amazing support of the community, through donations and through volunteers, **our team is able to look at healthcare creatively and think outside the box on how we meet the needs of our patients.** We have had many big wins that will allow us to better serve this community and achieve our vision, which is to serve and honor Christ by inspiring our neighbors to live an abundant life.

“We know that without adequate healthcare it is impossible to truly live an abundant life.”

Expanded wound care to patients, physical therapy, advanced urology procedures and a dental lab volunteer are just a few wins that have helped tremendously throughout this past year. Our Tuesday night clinic is back and successful, and many of our volunteers have returned to serving post-COVID.

Throughout this annual report you'll see numbers from medical and dental, but the real story is that each number is a person who has received healthcare and is an individual who now knows that God loves them and that they are valued.

We look forward to the future as we've set big goals and can only meet those with the help of our generous and passionate donors and supporters. By 2025 we look to have an increased number of providers, active protocols with all local hospitals, a successful partnership with the new UT medical school and full-time mental health services available to our patients.

Thank you for believing in our mission, for helping us change the trajectory of health outcomes, and helping us win people for Christ in East Texas.

Here to Serve,

Dr. John English

A handwritten signature in blue ink that reads "John".

OUR MISSION & CORE VALUES

OUR MISSION

Bethesda Health Clinic is a Christ-centered ministry that provides affordable, high-quality healthcare for the working uninsured and others we are able to serve.

OUR VISION

Our vision is to serve and honor Christ by inspiring our neighbors to live an abundant life, a life that is healthy in mind, body and spirit... a life that is meaningful, purposeful, joyful and eternal.

OUR KINGDOM PURPOSE

is to love those in need with excellent care to point them to Jesus.

OUR CORE VALUES



Partnership



Adaptability



Volunteerism



Excellence



Reverence for Christ



Stewardship

HELEN'S STORY



After losing everything in Hurricane Laura, Helen thought that surely nothing could get worse.

And that's when her health deteriorated.

"I had been on the ventilator for 21 days and part of the medical treatment ruined all my teeth," Helen said. "My front teeth were completely broken and the majority of my teeth had stage 5 decay."

Helen had moved to Longview, Texas, to live with her mom after the hurricane and searched for nine months for dental services, but they were all unaffordable on her fixed income.

One day she was watching TV and saw a commercial for Bethesda. She knew she had nothing to lose, so she applied.

Helen was accepted as a patient and began the journey of healing, both physically and emotionally. She had always had pretty teeth and loved to smile, and it was hard to look at herself and constantly see a broken smile.

"If it wasn't for Bethesda, I don't know what I would have done," Helen said,

"I really don't know. I think my teeth would have all fallen out."

Helen went through about one year of various dental treatments but was able to save her teeth and fix those that were broken with the help of Bethesda's dental team.

"It was probably one of the most miraculous changes because it's external and it's so important. When I started my road to recovery, it was so hard to look in the mirror and see your teeth broken and rooted," Helen said.

Helen now tells everyone she knows about Bethesda and will always return to the dental department for anything she needs.

"It's such a wonderful place."

HELEN HARDESTY

Bethesda Health Clinic Patient

HOW WE SERVE

- Primary Medical Care
- Specialty Care
- Dental
- Women's Health
- Medication Assistance
- X-rays
- Mental Health Counseling
- Social Services

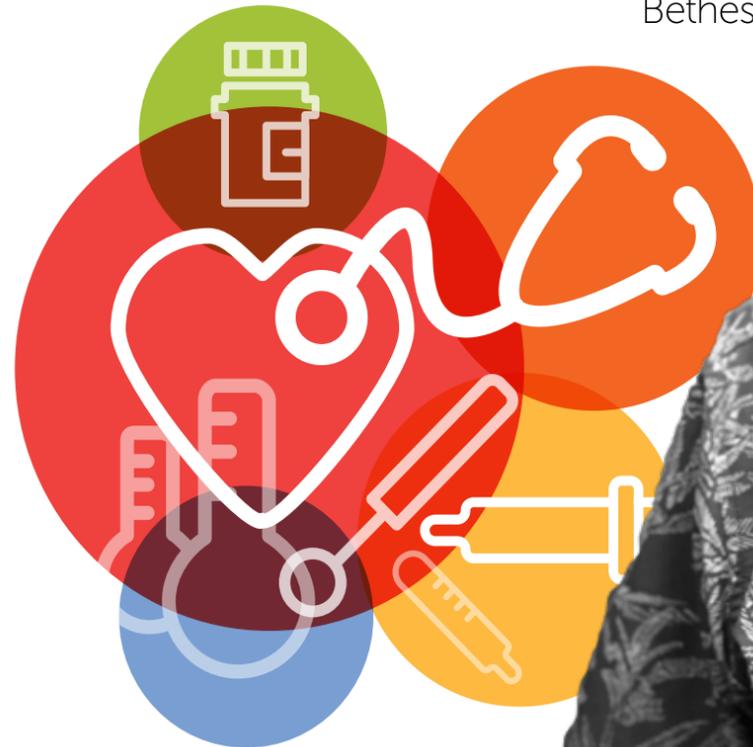
FY 2021 Speciality Services

Bethesda is blessed with many speciality doctors who volunteer their time to care for our patients.

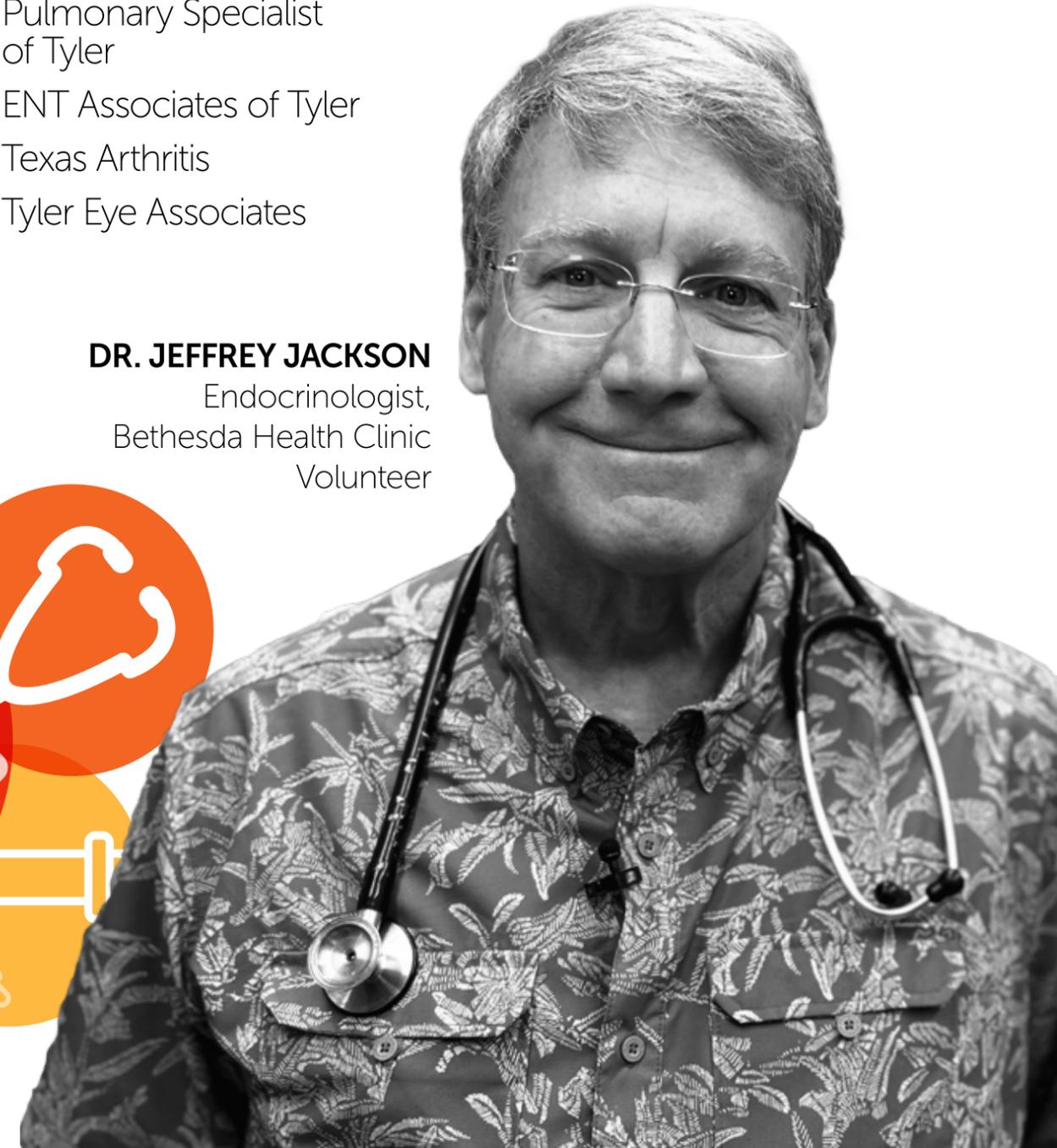
- Diabetes
- Orthopedics
- Hematology
- Gynecology
- Chiropractic Care
- Neurology
- Respiratory/CPAP
- Endocrinology
- ENT
- Dermatology
- Mental Health
- Wound Care
- X-Rays
- Podiatry
- Urology
- Auditory
- Gastroenterology
- Cardiology
- Anesthesia
- Radiology/XRays
- Pulmonology
- Ophthalmology
- Rheumatology
- Pain Management

Local Medical Provider Partners:

- US Dermatology Partners Tyler
- Baylor Scott & White Texas Spine and Joint Hospital
- UT Health East Texas
- Heaton Eye Associates
- Pulmonary Specialist of Tyler
- ENT Associates of Tyler
- Texas Arthritis
- Tyler Eye Associates
- Four Seasons Women's Health
- CHRISTUS Trinity Mother Frances Gastroenterology
- Azalea Orthopedics
- Southern Surgical Arts

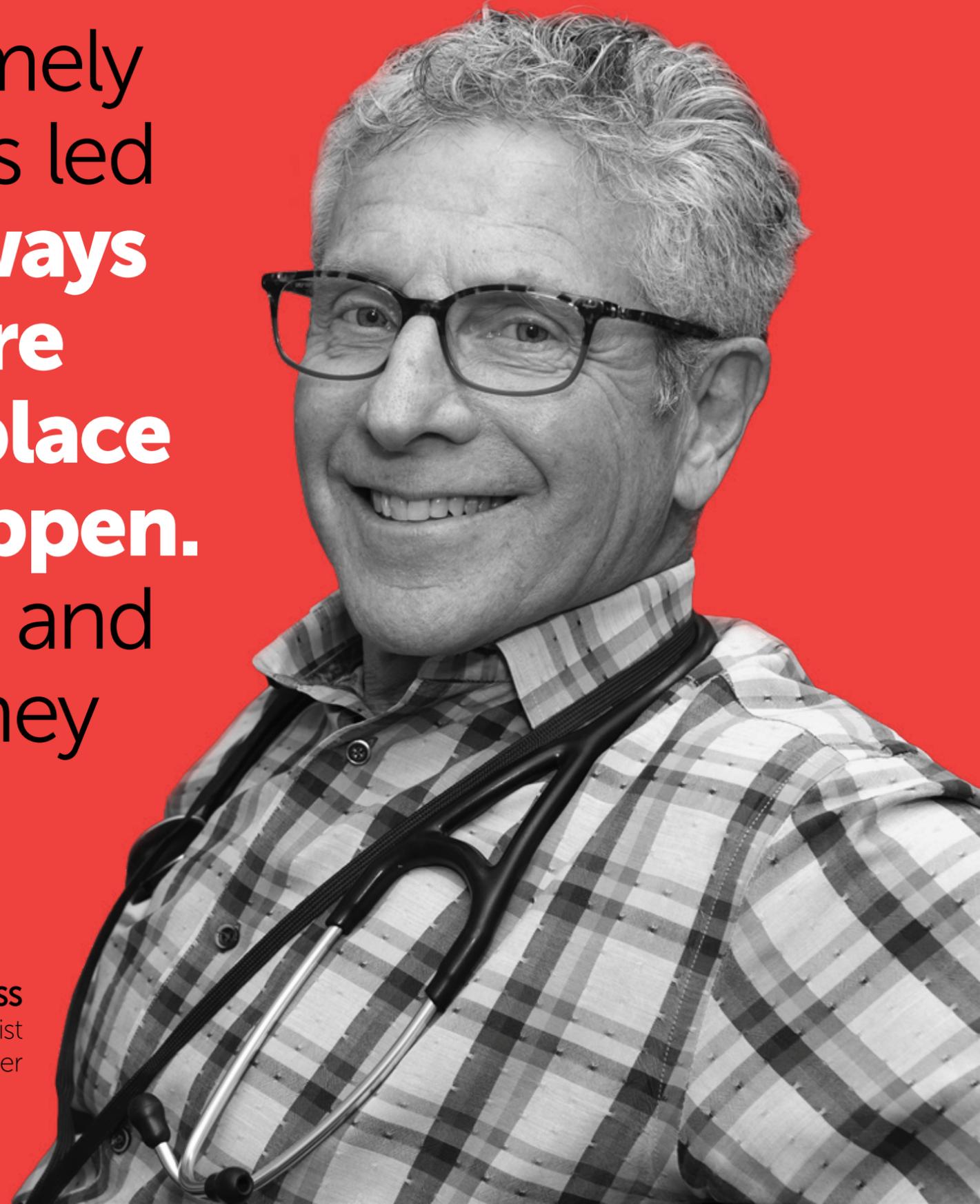


DR. JEFFREY JACKSON
Endocrinologist,
Bethesda Health Clinic
Volunteer



“There is a reality that it’s extremely hard to get healthcare. That has led me to volunteer and **I have always tried to make healthcare more accessible. Bethesda is that place where you can make that happen.** People can come who are sick and needy and they find the care they need in a very respectful way.”

DR. GARY GROSS
Retired Oncologist
Bethesda Health Clinic Volunteer



OUR IMPACT



Medical Visits

1607

Specialty Visits

887

Women's Health Visits

10,553

Primary Care Visits

619

Counseling Visits

946

New Patients

441

X-Ray Procedures

14,107

Total Medical Visits



Dental Visits

4286

General Dental Visits

1519

Hygiene Visits

5,805

Total Dental Visits



\$1,639,136.76

Amount of donated medication received from Direct Relief and AmeriCares.



\$6,260,630.96

Value of donated medicine received from pharmaceutical companies for patients.



A Thrift Store on a Mission

Hangers of HOPE

Benefiting Bethesda Health Clinic



- **Core Values:**
- **Honor**
- **Collaboration**
- **Stewardship**
- **Exceed**
- **Expectations**

The Mission of Hangers of Hope is to fund the charitable work of Bethesda Health Clinic by selling quality, gently-used items given by generous donors.

The Vision of Hangers of Hope is to ensure Bethesda Health Clinic can continue to provide affordable healthcare to our friends and neighbors.

Impact

Hangers of Hope
Loop 323

102,345
Sales Transactions

22,909
Donors

Average Sale
\$21.81

Hangers of Hope
Highland Village

59998
Sales Transactions

9964
Donors

Average Sale
\$19.59

162,343
Total Sales Transactions

32873
Total Donors



Did you know?



One **ladies' rack** of clothing sold **14** PATIENT VISITS.
FUNDS



One **men's rack** of clothing sold **11** PATIENT VISITS.
FUNDS



One **child's rack** of clothing sold **6** PATIENT VISITS.
FUNDS



“Volunteering at Bethesda enables me to be a steward of God’s grace.
What a blessing it is to share the hope that can only be found in Jesus Christ.”

ANN BOLAND,
Bethesda Health Clinic
Volunteer

VOLUNTEERS

“Each of you should use whatever gift you have received to serve others, as faithful stewards of God’s grace in its various forms.”

- 1 Peter 4:10

DEBRA MAHONEY

Volunteer Nurse Practitioner

*(Volunteer since 2020
with 289 volunteer hours)*



We view volunteers, who bring meaningful experience and deep passion, as an integral and essential part of our team.



265

Active Volunteers



10,543.57

Hours Worked



\$452,821.28

Saved through volunteer hours

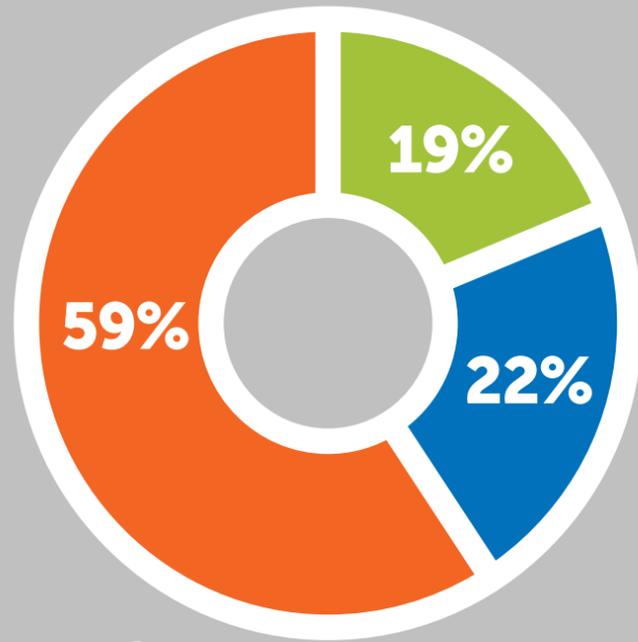
Did you know?

Nine Saturday Outreach Clinics were hosted by collaborating churches in FY 2022.

Special thanks to:
Grace Community Church,
Green Acres Baptist Church
and First Baptist Church
for loving our patients and
providing great medical and
dental care.



FINANCIALS



- Donations, Grants, Events
- Hangers of Hope
- Patient Fees

Your generosity is valued and we believe in the highest levels of transparency. We work hard to maintain accountability on national and local levels.



Bethesda Health Clinic Revenue over Expenditures for Fiscal Year End 2021

	Year To Date 06/30/2022 Actual
Revenues	
Contributions	
Contributions-Individual	716,942
Contributions-Businesses	85,876
Contributions-Churches	84,011
Contributions-Restricted	1,116,000
Contributions	2,002,829
Fundraising	
Fundraising	607,672
Grants	
Total Grants	317,191
Program	
Collected Patient Fees	479,433
Patient Fees - Dental	687,585
Total Program	1,167,018
HOH	
Total HOH	1,198,048
Other Income	
Miscellaneous Revenue	23,940
Total Other Income	23,940
Non-Monetary	
Donation Professional Services	479,658
Donated Off-Site Medical	1,553,801
Donation Land	850,000
Donations Non-Monetary	600
In-Kind Donations	1,884,805
Total Non-Monetary	4,768,864
Total Revenues	10,085,562

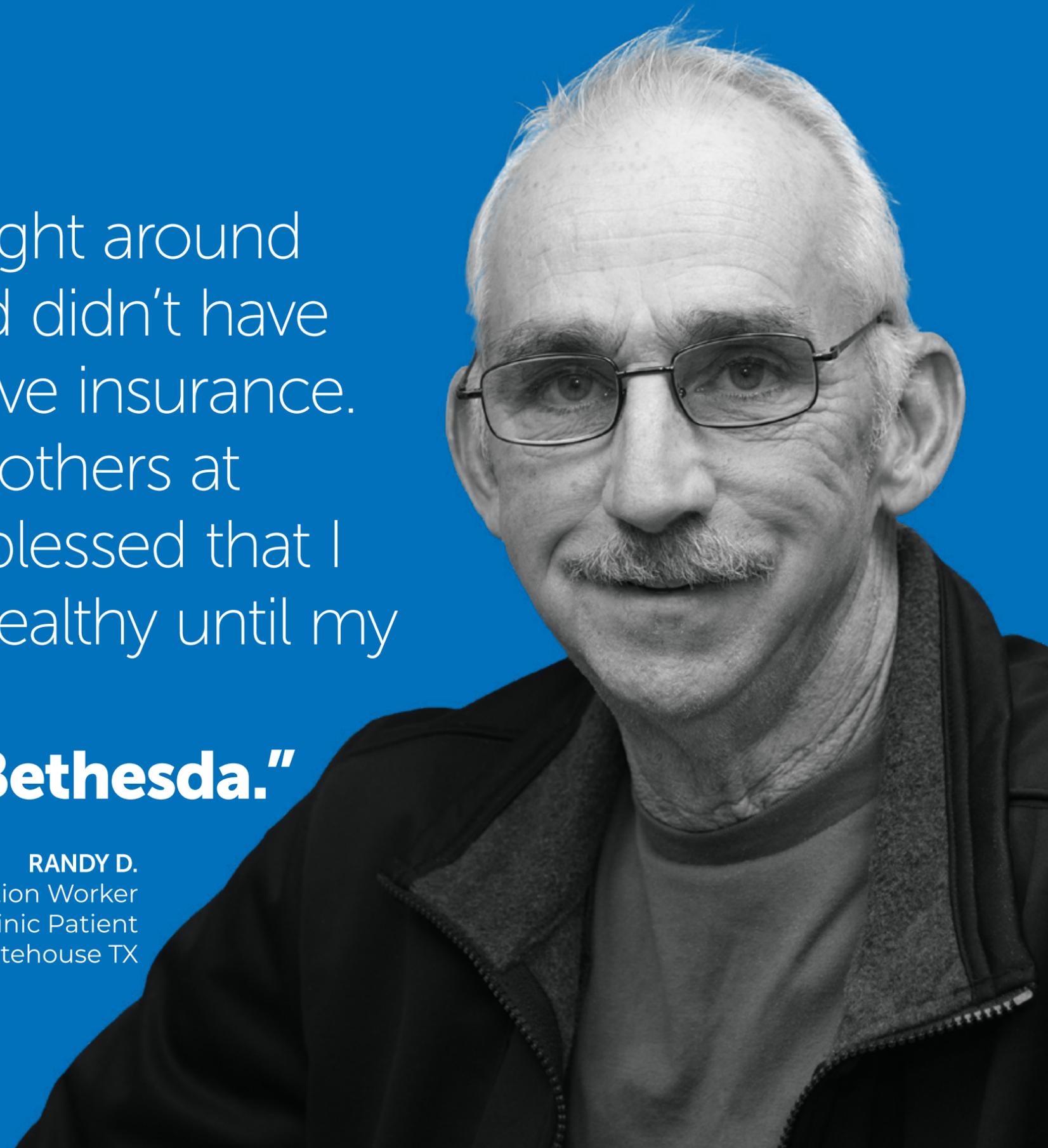
	Year To Date 06/30/2022 Actual
Expenditures	
Total Program	655,512
Fundraising	
Marketing	
Total Marketing	42,232
Administration	
Total Administration	341,277
Personnel	
Total Personnel	2,250,988
Occupancy	
Total Occupancy	51,308
Non-Monetary Expense	
Donated Dental Professional Services	18,026
Donated Professional Services - Other	178,031
Donated Medical Professional Services	1,838,002
Community Value for Medical Patient Visits	1,028,890
Donated Medical Supplies	1,706,051
Total Non-Monetary Expense	4,769,000
Total Expenditures	8,110,317
Revenue over Expenditures	1,975,245
Capitol Campaign	1,116,000
Donated Land	850,000
	1,966,000
Revenue over Expenditures Operating	9,245

RANDY'S STORY

"I had a mild heart attack in 2020, right around COVID. I got out of the hospital and didn't have anywhere to go because I didn't have insurance. I started seeing Dr. Humphries and others at Bethesda and it's been great. I feel blessed that I am able to go there. I was always healthy until my lifestyle finally caught up with me.

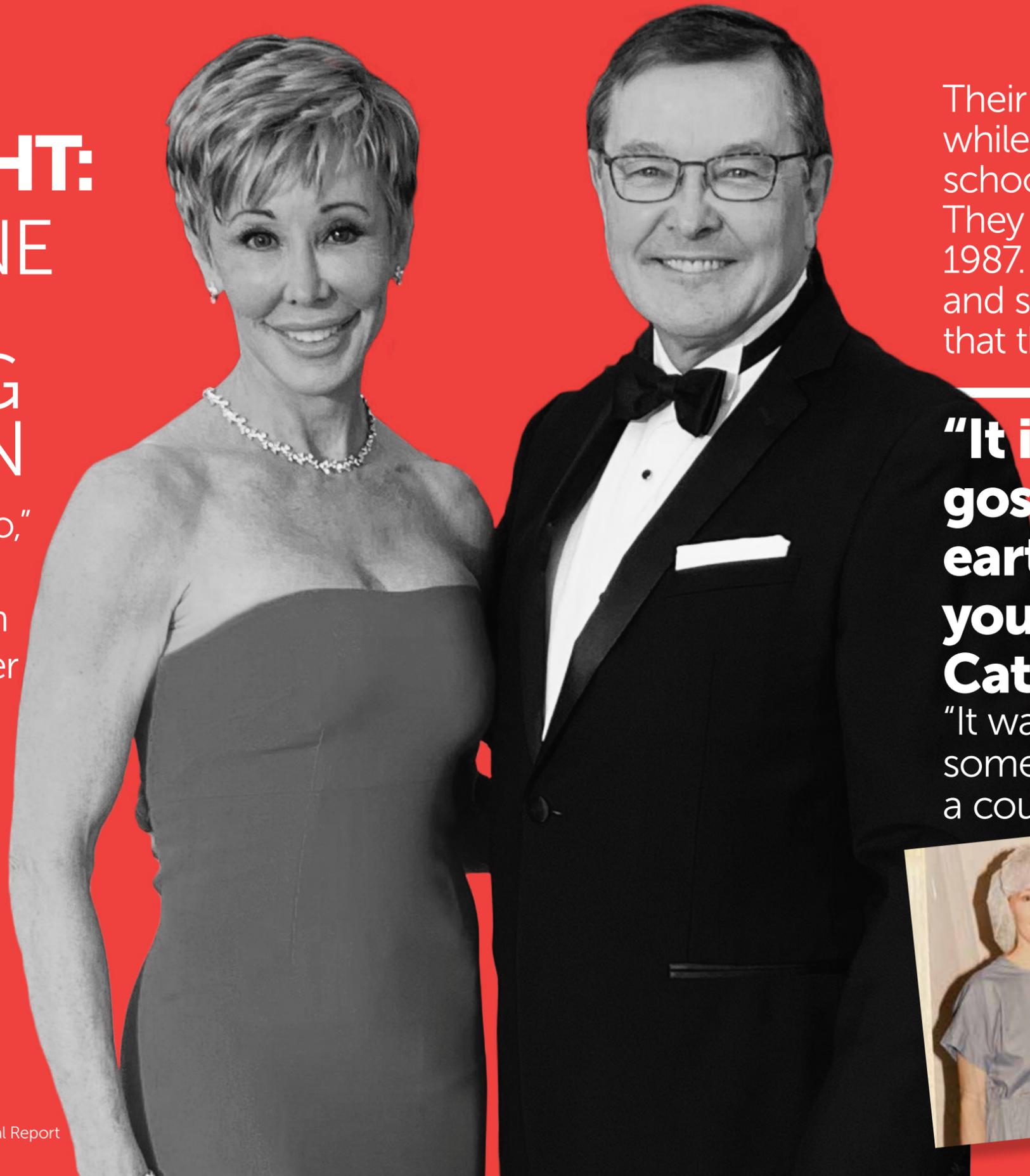
My whole family is thankful for Bethesda."

RANDY D.
Construction Worker
Bethesda Health Clinic Patient
Whitehouse TX



DONOR SPOTLIGHT: CATHERINE AND DR. CRAIG HARRISON

Before they said, "I do," Catherine and Craig Harrison knew that in their new life together they wanted to serve others.



Their story began at the Dallas VA Hospital while Catherine was finishing up nursing school and Craig was a young resident. They instantly clicked and were married in 1987. Their passion for medical missions and sharing the gospel was just one thing that they had in common.

"It is scriptural to take the gospel to the ends of the earth and use the skills that you have to do so," Catherine said.

"It was a call upon our life and it became something we wanted to do together as a couple."





The Harrisons served with the International Mission Board (IMB) and, as they started their family, wanted to give of themselves to make a difference. The IMB's mission is to serve Southern Baptists in carrying out the Great Commission to make disciples of all nations.

They soon embarked on a journey to West Africa, where they served as medical missionaries at a small hospital.

Craig was the only general surgeon at the 150-bed hospital and performed whatever surgeries were needed while also training young residents. Catherine taught operating room curriculum to the local nurses, many of whom only had a high school education and on-the-job training.

They both shared the gospel and taught bible classes, while raising their two small boys immersed in the local culture.

But after just a few years, the couple unexpectedly landed in Tyler in 1995.

Catherine was tragically diagnosed with a retinal disease that rendered her legally blind. Her career as an operating room nurse was over, but her pursuit of helping others was just getting started.

"We had to shift gears and just happened to land in Tyler in a mission house," Catherine recalled. "The people of Tyler were so kind and nice to us."

Their family had grown and they had two small children with one on the way.

"We didn't have anything," Catherine recalled. "We didn't have a car, a house or furniture. I didn't have anything for that baby and the church gave us everything."

The couple decided to stay in Tyler and Craig went into private practice as a plastic

surgeon. Catherine continued to volunteer through local charities and at her church.

Years went by and in 2003 the couple heard about a new clinic that was opening that would be a faith-based mission to serve the working uninsured.

Catherine was immediately intrigued.

Catherine and Craig were involved in the missions committee at Green Acres Baptist Church and once she found out Dr. John English was involved, she was sold.

"I grew up with John in Longview, Texas, and anything he is involved in has instant credibility," she said.

The couple's experience with foreign medical missions allowed them to quickly realize the cost and benefit of Bethesda for the community.

"It is difficult for people to hear what you have to say about Christ and about Salvation when you are in pain," Catherine said.

"It is when you show someone you care enough to serve them on a personal level, then they know you really have their best interest at heart. This is how you show them the love of Christ."

"Once they asked for volunteers from Green Acres to come work a Saturday Clinic, so I went there but I had never really been there before," Catherine recalled. "John (English) told me I could give tours to guests so I oriented myself to the clinic and began doing just that. I took a whole group of

people through showing them this and that and the lady at the back laughed and said, 'if they'll let a blind lady give tours then this is a place I can get involved in'."

Catherine and Craig have given so much of themselves to Bethesda, through financial gifts and through volunteer service.

Although the type of service - fundraising - is not what they initially had anticipated for their lives back in the early 1990s, it is something they do very well and brings joy to them and reaps rewards for Bethesda patients.

"We choose to give because it's a good investment," she said. "We give of our time and money. I like to volunteer and when I do, I bring people with me. When you can show them 'look at this great place,' they jump in and want to be a part of it."

Through the years Catherine has assisted with many Bethesda fundraising efforts such as the Doctor Luke Banquet and Runway for Hope. Of course, Craig does whatever Catherine asks and she has roped him into fundraising efforts as well.

"He jumps in and does anything I ask of him," she said. "I think that giving of your talents is equally important as giving money."

Catherine and Craig are proud to support the clinic because it allows patients to have dignity and ownership by not being a free clinic but an affordable clinic.

"People are invested in their own health and it preserves their dignity," Catherine explained. "I also think it is different from a free clinic because the caliber of staff and volunteers that serve there is really like nothing I have ever seen before. It is very unique. We have busy, thriving doctors who believe in Bethesda and give freely of their time."

Catherine and Craig have made a huge impact on the clinic through fundraising and community awareness and their passion for helping the underserved of the community is a huge blessing.

On behalf of our staff and board of directors, we offer our sincere thanks to the Harrisons for supporting the mission of Bethesda.



Ask and it will be given to you;
seek and you will find;
knock and the door will be
opened to you.

**For everyone who asks receives;
the one who seeks finds;**
and to the one who knocks,
the door will be opened.

– Matthew 7:7-8

MARIA,
Bethesda Health Clinic Patient





To learn more about Bethesda Health Clinic, contact us at:

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903.596.8353

www.bethesdaclinic.org

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